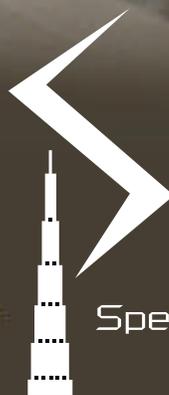


Our Business *IS* Improving Yours



Von Dupin B.



Special Projects Group

Special Projects Group, the innovative leader in engineered custom hardware solutions and services, is a complete industry solutions provider dedicated to advancing your business goals. We help create product demand through no-hassle product solutions. Delivering what you need, when you need it, our dedicated staff of industry experts will help you through every stage of your project. From specification, estimating, system integration to after the sale support, we are here to meet *all* your needs.

● ***We Create Demand***

● PROACTIVE SPECIFICATION & ESTIMATING SERVICES

- Specification writing for section 8400 including manufacturer standard, modified standard and custom hardware
- Enhanced project control and reduced non-storefront product competition with specifications that require materials be supplied and applied by SPG clients
- Global consistency for you *and* your customers through standardized customer specifications
- Bid qualifications with specification corrections and alternate solutions
- Submittal service from product cut sheets to fully detailed vertical hardware submittals
- Initial determination of price, quality, fabrication and lead-time considerations

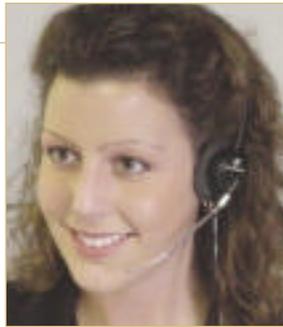
● ***We Provide Solutions***

● STATE-OF-THE-ART PRODUCT INTEGRATION SERVICES

- Over 170 product lines of total hardware solutions
- Proactive hardware compatibility evaluations
 - Physical application evaluation
 - Potential product conflict assessments
 - Life safety and ADA (Americans with Disabilities Act) reviews
- Expert cross-trade coordination for access control, automatic door operators, smoke evacuation and fire control interface systems
- Total system views through fully engineered and detailed system designs for all electronic applications
- Wiring diagrams illustrating all components, connections, wire requirements, and even "by others" products
- More than 2,000 in-stock configurable electronic systems
- Inventory of over 12,000 storefront items including accessories often missed: don't worry, we've already thought of it
- Toll Free Technical Support Line



Accurate & Timely Shipments



Toll-Free Technical Support



Prompt Order Processing

We Deliver

● SCHEDULING & SERVICE: WHAT YOU WANT, WHEN YOU WANT IT

- One project, one purchase order: reduced errors, delays and process costs through single project purchase orders
- Order confirmation with actual delivery date verification -- usually within 24 hours (in fact, many times – same day response!)
- Superior order tracking: quick, accurate answers through line item, purchase order, and project name and number cross referencing
- Proactive updates and written order delay confirmations
- Complete project shipping, including custom labeling, through staged-order process
- Freight and handling cost savings through staged orders: appropriate separation and shipment of fabricated and surface items
- Automatic price protection for all product lines
- No restocking fees for stock items. Factory returns negotiated to minimize restocking fees
- After-sale services: trouble shooting, product warranty, and end-user/owner support



Inventory of Over 12,000 Items

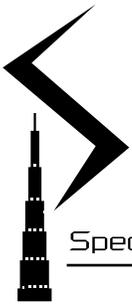


Highly Trained, Friendly Experts

We Work for You

● OUR PEOPLE MAKE THE DIFFERENCE

- Highly trained, proactive employees dedicated to improving your business
- Over 100 years of collective experience in our application engineering group
- Less than .2% internal error rate
- Ongoing training services for your employees through our industry school: your team will gain real-world knowledge, not product promotion
- **Our team is a complete industry solutions provider – Let us change the way you measure value**



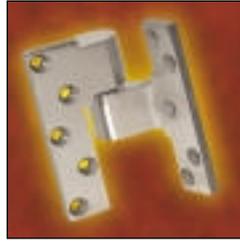
Special Projects Group is proud to offer the following **IR Security & Safety** brands:



DOR-O-MATIC



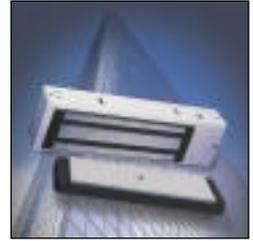
GLYNN-JOHNSON



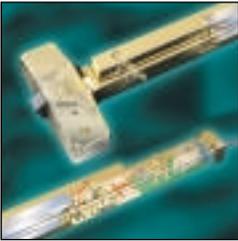
IVES



LCN



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MONARCH



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**RECOGNITION
SYSTEMS**

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